

(Established by Sultan Ul Uloom Education Society) Accredited by NAAC; Affiliated to Osmania University

# **INTERNAL COMPLAINTS COMMITTEE (ICC)**

Date:22/06/2023

The members of the Internal Complaint Committee (ICC) for the year 2023-2024 will be as follows:

Chairperson

Dr. Vibha Asthana

Dr. N. Saroja

Dr. Sahifa Sultana

Alaaz

Members

B.Ed. Student :

M.Ed. Student :

Hajera Khatoon

Advisor-cum-Director Ghulam Ahmed College of Education Road No. 3, Banjara Hills, Hyderabad - 34.





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Date:02-11-2023

## INTERNAL COMPLAINTS COMMITTEE (ICC)

#### **AGENDA**

An Internal Complaints Committee (ICC) meeting has been scheduled on 06/11/2023 to be held in the Conference Hall of the College. The agenda for the meeting is as follows:

- 1. Qirat
- 2. Discussion and evaluation of the measures taken to address previously reported issues.
- 3. Review of the existing complaints, if any, and their status.
- 4. Discussion on any new complaints received since the last meeting.
- 5. Discussion on complaints regarding the maintenance of washrooms and reports of water scarcity on campus, as raised by the students.
- 6. Any other issues relevant to the functioning of the ICC with the permission of the chairperson.
- 7. Vote of Thanks

All members of the committee are requested to attend the meeting without fail.

Chairperson, ICC

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Advisor-cum-Director

Ghulam Ahmed College of Education Road No. 3, Banjara Hills,

Hyderabad - 34



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# INTERNAL COMPLAINTS COMMITTEE (ICC)

## Minutes of the Meeting

The meeting of the Internal Complaints Committee commenced at 11.30 AM in the Conference Hall of the College on 06/11/2023

Members present at the meeting-

Chairperson

Dr. Vibha Asthana

Members

Dr. Sahifa Sultana Bullana

B.Ed. Student

Maheen Naaz

M.Ed. Student

Hajera Khatoon

Agenda Discussed: -

1. The meeting began with the recitation of the Quran.

- 2. The minutes from the previous meeting were reviewed and confirmed with minor edits suggested by Dr. Saroja and accepted by all members.
- 3. The complainant filed by Hajera Khatoon raised concerns regarding the inadequate maintenance of washrooms and reported instances of water scarcity on campus.
- 4. The committee acknowledged the seriousness of the complaints and agreed to address them promptly. Plans were made to inspect the washroom facilities and investigate the water scarcity issue to identify underlying causes.
- 5. The meeting concluded with a reaffirmation of the college's commitment to conduct an inspection of the washroom facilities and collaborate with relevant authorities to resolve the water scarcity issue.
- 6. The meeting was adjourned with a vote of thanks by Dr. Sahifa Sultana.

Chairperson, ICC



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#### INTERNAL COMPLAINTS COMMITTEE (ICC)

#### **AGENDA**

An Internal Complaints Committee (ICC) meeting has been scheduled on 15/02/2024 to be held in the Conference Hall of the College at 11.30 am. The agenda for the meeting is as follows:

- 1. Qirat
- 2. Reviewing and evaluating the complaints brought up in the prior meeting, and monitoring their progress.
- 3. Addressing and discussing recent complaints raised by students.
- 4. Review and discussion of complaints reported by students regarding the organization of field trips and excursions.
- 5. Any other issues relevant to the functioning of the ICC with the permission of the chairperson
- 6. Vote of Thanks

All members of the committee are requested to attend the meeting without fail.

Chairperson, ICC

Advisor-cum-Director Ghulam Ahmed College of Educati Road No. 3, Banjara Hills

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## INTERNAL COMPLAINTS COMMITTEE (ICC)

#### Minutes of the Meeting

The meeting of the Internal Complaints Committee commenced at 11.30 AM in the Conference Hall of the College on 15.02.2024

Members present at the meeting-

Chairperson

Dr. Vibha Asthana

Members

Dr. N. Saroja

Dr. Sahifa Sultana Sulf

B.Ed. Student :

Maheen Naaz

M.Ed. Student :

Hajera Khatoon

Agenda Discussed-

- The meeting initiated with the recitation of the Quran.
- 2. The committee examined the current status of the complaints raised during the preceding meeting.
- 3. Students raised concerns regarding the organization of field trips and excursions, citing issues such as lack of adequate planning, communication, or supervision.
- 4. The committee acknowledged the complaints and decided to investigate the specific incidents raised by the students. Plans were made to gather feedback from both students and faculty involved in organizing these activities to identify areas for improvement.
- 5. No other issue came up for discussion.
- 6. The meeting was adjourned with a vote of thanks by Dr. Sahifa Sultana.

Chairperson, ICC

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